

## Request for Reissuing Password(s) or Deposit Card(s)

### 要求補發密碼或轉帳易卡

To: Celestial Securities Limited / Celestial Commodities Limited  
致：時富證券有限公司 / 時富商品有限公司

Please return your completed form by mail to **Customer Service Department, 9/F, Low Block, Grand Millennium Plaza, 181 Queen's Road Central, Hong Kong**, by fax to **(852) 2820 0900** or by visiting the Sales and Operations Centre of CASH Financial Services Group. Your request will be processed within 2 working days upon our receipt of your form. For inquiries, please do not hesitate to contact us at **(852) 2663 8888**. 請將已填妥的表格郵寄至**香港中環皇后大道中 181 號新紀元廣場低座九樓客戶服務部**、傳真至**(852) 2820 0900** 或交回時富金融服務集團各銷售及營運中心。本公司將在收到此表格後兩個工作天內處理您的申請。如欲查詢，請致電**(852) 2663 8888** 與客戶服務部聯絡。

I/We hereby write to request for reissuing:  
本人 / 吾等現向貴公司要求補發：

- IVRS password**  
時富音頻電話服務密碼
- HSBC, Hang Seng Bank & BOC Deposit card (HK\$10 service charge is waived until further notice)**  
匯豐銀行、恒生銀行及中銀集團轉帳易卡（暫時豁免港幣 10 元之服務費，直至另行通知為止）
- On-line login password**  
網上登入密碼
- Please select the account type:  
請選擇戶口類別：
- Cash 現金       Margin 保證金       Commodities 商品       Leveraged foreign exchange 槓桿式外匯       Asset management 資產管理
- On-line trading password**  
網上交易密碼
- Please select the account type:  
請選擇戶口類別：
- Cash 現金       Margin 保證金       Commodities 商品       Leveraged foreign exchange 槓桿式外匯
- SP Advanced Version Trading Platform password**  
SP 專業版交易系統密碼
- Please select the method of receiving password:       Email 電郵       Mail 郵遞  
請選擇收取密碼方法：

The reissued IVRS password, deposit card and on-line login password will be sent by post to your corresponding address registered in CASH, while the on-line trading password will be sent by e-mail.

我們將把補發的時富音頻電話服務密碼、轉帳易卡及網上登入密碼以郵遞方式寄往你於時富所登記的通訊地址，而網上交易密碼則以電子郵件方式發出。

Please tick the box if you are going to pick up the above password(s) or deposit card by yourself.

如閣下親身領取以上之密碼或轉帳易卡，請在方格內加上✓號。

Address: 7/F, Lower Block, Grand Millennium Plaza, 181 Queen's Road Central, Hong Kong

地址：香港中環皇后大道中 181 號新紀元廣場低座 7 樓

Business Hours: Monday to Friday 09:30am to 06:00pm (Closed on Saturday, Sunday & Public Holidays)

營業時間：星期一至五上午九時半至下午六時（星期六、星期日及公眾假期休息）

Client Signature(s) 客戶簽署	<p>✘</p> <p>Please use the signature(s) field with our company 請用留存本公司之印鑑式樣</p>	Account No. 戶口號碼	
Client Name 客戶名稱		Date 日期	day 日 / month 月 / year 年

**Acknowledge received by 確認收妥**

Representative Signature 領取者簽署	
Representative Name 領取者名稱	
Date 日期	day 日 / month 月 / year 年

**For official use only 僅供職員填寫**

<input type="checkbox"/> Original <input type="checkbox"/> Face to face	Handled by	Verified by	Approved by	By hand
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